



Services Agreement

THIS AGREEMENT is made between Bertram Communications, LLC d/b/a Bertram Wireless, Granite Wireless and Bertram Broadband (all collectively "Bertram Wireless"), a Wisconsin Limited Liability Company ("Provider") and ("Customer") on _____, in the city of _____, State of Wisconsin, as follows:

PURPOSE: Customer engages Provider to provide Internet connection services (the "Services"), subject to the Terms and Conditions published on Provider's website at www.bertramwireless.com, which Customer has reviewed and agrees to, as evidenced by his/her/its signature below, generally described and defined as follows:

1. The internet connection upload speed will be capped at _____ kbps and the download speed will be capped at _____ kbps. The speed is upgradeable with increased monthly fees, any time during the life of this agreement. The internet connection speeds may vary due to varying network conditions.

CHARGES: Customer shall pay Provider according to the following terms:

1. The installation and setup charge, in the amount of \$_____, shall be paid upon the signing of this Agreement.
2. A service fee of \$_____ will be billed to the Customer monthly after the service is complete.
3. A \$2.00 check processing fee will be charged to the Customer for any paper checks being sent in to the corporate office.

TERMS: This agreement shall commence on ___ / ___ / ____ (signing date) and terminate on ___ / ___ / ____ (the "Term"). Unless the parties agree otherwise, this Agreement will automatically renew for another year. If Customer terminates this agreement before the end of any Term, Customer agrees to pay a \$250.00 de-activation fee.

CUSTOMER ID _____

Print Name

Signature

Date

Company Name (If Business Account)